

COMMUNITY ALERT

Xcel Energy Phone Scam

The Cherry Hills Village Police Department wants our residents to be aware of a scam that is occurring in the City. Residents have reported that they received telephone calls from individuals claiming to be a representative of Xcel Energy. The fraudulent caller will claim that Xcel Energy will disconnect power to the residence and will then ask for a credit card number or pre-paid credit card number to avoid disconnection.

Call Xcel Energy at 1-800-895-4999 directly to verify any information. Never call the phone number these fraudulent callers provide and never provide any personal identifying information or credit card information. If you receive a call you think is potential scam, we recommend you hang-up and contact Xcel Energy to verify the status of your account.

